Students satisfaction survey 2020-21

Introduction:

Teaching and learning process involve many factors. Students come across the various sections of the college. During the course of time, sometimes the students face some difficulties. Student satisfaction survey was conducted in order to understand the difficulties of the students. Syllabus taught, use of ICT facilities, laboratory facilities, and performance of the teachers was evaluated by the students. Feedback was also taken about Soft skills developments and co-Curricular activities as well as extracurricular activities.

Feedback Analysis:

Sr. No.	Faculty/ Stream	Total Strength	No. of Responses received
1	Science/Computer Science UG	489	47
2	Arts UG	331	26
3	Commerce UG	88	10
4	Arts PG	114	12
5	Science PG	106	21
	Total	1128	116



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Gender: 133 responses





What subject area are you currently pursuing? 132 responses





Online feedback was obtained from students. Feedback of students was obtained on various aspects such as teaching-learning and the essential facilities. The same was analyzed by the IQAC and the appropriate action was taken to fulfill the expectations of the students. The feedback obtained was very useful to improve and strengthen various academic facilities for the students and the teachers and to adapt innovative practices.





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Action taken Report on the Survey:

The feedback received was discussed among the faculty members and necessary suggestions given to the concerned. The feedback obtained so was used for further improvements in teaching learning and co-curricular as well as extracurricular activities.

Following are questions for online student satisfaction survey regarding teaching learning process.

- 1. How much of the syllabus was covered in the class during the academic year ?
 - 4 85 to 100%
 - 3 70 to 84%
 - 2 55 to 69%
 - 1-30 to 54%
 - 0-Below 30%
- 2. How well did the teachers prepare for the classes?
 - 4 Thoroughly
 - 3 Satisfactorily
 - 2 Poorly
 - 1 Indifferently
 - 0 Won't teach at all
- 3. How well were the teachers able to communicate?
 - 4 Always effective
 - 3 Sometimes effective
 - 2 Just satisfactorily
 - 1- Generally ineffective
 - 0- Very poor communication





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- 4. How effective was online teaching learning?
 - 4-Excellent
 - 3 Very good
 - 2 Good
 - 1 Fair
 - 0- Poor
- 5. Accessibility of teachers for online lectures?
 - 4-Excellent
 - 3 Very good
 - 2 Good
 - 1 Fair
 - 0-Poor
- 6. Fairness of the internal evaluation process by the teachers.
 - 4 Always fair
 - 3 Usually fair
 - 2 Sometimes unfair
 - 1 Usually unfair

0- Unfair

- 7. Was your performance in assignments discussed with you?
 - 4 Every time
 - 3 Usually
 - 2 Occasionally/Sometimes
 - I Rarely
 - 0-Never
- 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional

growth

- 4 Significantly
- 3 Very well
- 2 Moderately



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0-Not at all

- 9. The institution provides multiple opportunities to learn and grow.
 - 4 Strongly agree
 - 3 Agree
 - 2 Neutral
 - 1 Disagree
 - 0- Strongly disagree
- 10. Teachers inform you about your expected competencies, course outcomes and programmeoutcomes
 - 4 Every time
 - 3 Usually
 - 2- Occasionally/Sometimes

1 - Rarely

- 0- Never
- 11. Your mentor does a necessary follow-up with an assigned task to you.
 - 4 Every time
 - 3 Usually
 - 2 Occasionally/Sometimes
 - I Rarely
 - 0 I don't have a mentor
- 12. The teachers illustrate the concepts through examples and applications
 - 4 Every time
 - 3 Usually
 - 2 Occasionally/Sometimes
 - I-Rarely
 - 0-Never
- 13. The teachers identify your strengths and encourage you with providing right level of challenges
 - 4 Fully
 - 3 Reasonably





- 2 Partially
- 1 Slightly
- 0- Unable to
- 14. Teachers are able to identify your weaknesses and help you to overcome them.
 - 4 Every time
 - 3 Usually
 - 2 Occasionally/Sometimes
 - 1 Rarely
 - 0 Never
- 15. The institution makes effort to engage students in the monitoring, review, and continuous quality

improvement of the teaching learning process.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0- Strongly disagree
- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and

problem solving methodologies for enhancing learning experiences.

- 4 To a great extent
- 3 Moderate
- 2 Some what
- 1 Very little
- 0 Not at all
- 17. Teachers encourage you to participate in extracurricular activities.
 - 4 Strongly agree
 - 3 Agree
 - 2 Neutral
 - 1 Disagree
 - 0- Strongly disagree





- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
 - 4 To a great extent
 - 3 Moderate
 - 2 Some what
 - 1 Very little
 - 0 Not at all
- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
 - 4 -- 85 to 100%
 - 3 70 to 84%
 - 2 55 to 69%
 - 1-30 to 54%
 - 0-Below 30%
- 20. The overall quality of teaching-learning process in your institute is very good.
 - 4 Strongly agree
 - 3 Agree
 - 2 Neutral
 - 1 Disagree
 - 0- Strongly disagree
- 21. Give three observation / suggestions to improve the overall online / offline teaching learning experience

in your institution.



